Transactional Data



VS.

Hypermedia





- Transactional Data (Structured Data)
- Hypermedia
- Unstructured Data
- Unstructured Data Formats and File Types
- The Challenges of Unstructured Data
- Web Services, ReST
- Data in Motion
- Metadata and Tagged Content
- Role of the Data Architect



Transactional Data

- In a SOA context, <u>a transaction is the movement or exchange of data that completes a</u> <u>single interaction</u>.
- While a singleton SOA transaction does not necessarily have to be fully ACID, for most use cases an ACID transaction is highly desirable.
- ACID:
 - ✓ Atomic a transaction is treated as a complete unit, e.g. treated as "all or nothing"
 - ✓ Consistent a transaction and it's data remain in a consistent state, before and after
 - ✓ **Isolated** a single transaction and it's data remain unaffected by other consumers and services
 - ✓ Durable if a transaction fails, it can be recovered and the data returns to it's original state, e.g. backed out, compensation
- One exception to the ACID convention for a singleton transaction are when that transaction participates as part of a larger, decomposed or federated unit of work (e.g. a Federated Transaction, often enabled by a SOA Service Orchestration).
- <u>Transactional Data can be thought of as one or more data elements and values that</u> <u>represent, define or participate within a single unit of work.</u>



Transactional Data (Structured Data)



Transactional Data

- For SOA, a SOAP Web Service is perhaps the most common and easy to describe type of transaction.
- The SOAP message is encoded using XML and as you can see from the example, individual and discretely defined data elements are included in the SOAP "body".



Transactional Data

- In short, Transactional Data is very much about discretely defined data elements, data values and metadata.
- If we look at the metadata that describes transactional data, we can easily see that it represents "structure".
 - Element Names
 - Data Types
 - □ Lengths
 - Decimalization (Scale and Precision)
 - □ Type Patterns (REGEX or other)
 - Modality
 - Relationships with other Elements
 - Valid Values
 - □ And so on …
- That is, "structure" as a well-defined, repeatable and consistent, form and format.

Hypermedia

Hypermedia

• Hypermedia extends the notion of transactional data to one that includes and combines things like:

- Hypermedia is more about a set of information that represents an "experience".
- As you browse today's Web, it is quite common to find and experience Hypermedia as embedded or linked and downloadable images, audio files and movies.

Unstructured Data

Unstructured Data

- While the Web presents a number of very common examples of hypermedia such as images, audio and video, these are only a subset of unstructured data.
- Unstructured data is a superset that further extends the notion of hypermedia.
- In the typical enterprise we also have other forms of unstructured data such as:

Email

Documents

Charts and Graphs Diagrams and Schematics

SOA Lightning © 2010 http://soalightning.com

- Unstructured data tends to be a coarse-grained, large set of encoded data ("bits and bytes") that are treated as a unit.
- The analogy is often one of a "file" that is downloaded or in some manner rendered and decoded for consumption.
- In a SOA context, unstructured data can be embedded within a transaction or it can be linked and referenced by a transaction.

Unstructured Data Formats and File Types

Unstructured Data Formats and File Types

A few common examples of file types and extensions for unstructured data.

| Туре | Name | File Extension |
|--------|-----------------------------------|----------------|
| Images | Bitmap Image File | .bmp |
| Images | Graphical Interchange Format File | .gif |
| Images | JPEG Image File | .jpg |
| Images | Portable Network Graphic | .png |
| Images | Tagged Image File | .tif |

A very good source for file types and extensions: http://fileinfo.com

DAMA Phoenix November 2010 James Bean

Unstructured Data Formats and File Types

A few common examples of file types and extensions for unstructured data.

| Туре | Name | File Extension |
|-------|-----------------------------|----------------|
| Video | Audio Video Interleave File | .avi |
| Video | Flash Video File | .flv |
| Video | Apple QuickTime Movie | .mov |
| Video | MPEG-4 Video File | .mp4 |
| Video | MPEG Video File | .mpg |
| Video | Flash Movie | .swf |
| Video | Windows Media Video File | .wmv |

A very good source for file types and extensions: http://fileinfo.com

DAMA Phoenix November 2010 James Bean

Unstructured Data Formats and File Types

A few common examples of file types and extensions for unstructured data.

| Туре | Name | File Extension |
|-------|-------------------------------|----------------|
| Audio | Advanced Audio Coding File | .aac |
| Audio | Audio Interchange File Format | .aif |
| Audio | Interchange File Format | .iff |
| Audio | MP3 Audio File | .mp3 |
| Audio | MPEG-2 Audio File | .mpa |
| Audio | Real Audio File | .ra |
| Audio | Wave Audio File | .wav |

A very good source for file types and extensions: http://fileinfo.com

DAMA Phoenix November 2010 James Bean

- The difficulties with SOA and defining transactions with unstructured are several.
- Primarily, these challenges include:
 - □ The supporting technology (file size, bandwidth, download speed)
 - Classification for discovery (taxonomies and tagging)
 - Numerous and varied formats and encodings
 - Limited metadata and the lack of "structure"

- So how do we resolve these challenges and what is the role of data ?
- From a SOA perspective, there are a few different approaches to management, exchanging and consuming unstructured data.
- The first is to recognize that not all SOA Service types will apply well to all types of data.
- As we have seen so far, there are significant differences between structured data (elements, types, etc.) and unstructured data (images, video, audio, email, documents, and so on ...)
- When conducting enterprise business that is transactional, the ability to describe and define data, and to initiate and complete business transactions is critical.
- However, when presenting information such as that of a Web page, or a catalog, or to exchange information that is not transactional (Email and documents), the notion of strong typing or completing a business transaction may be less important.

Web Services and ReST

Web Services

- Web Services can be though of a set of servicing behavior that is exposed to consumers, using industry standards of: XML, XML Schemas (XSD), SOAP and WSDL
- Although SOA has evolved to become a recognized approach for implementing business processes and technology solutioning, there is no explicit requirement that SOA uses Web Services.
- However, Web Services work very well for business transactions and the movement, manipulation and exchange of data in motion that is comprised of structured data.
- That is, business transactions, such as: accepting new orders for products, maintaining product data, defining and maintaining customers, accepting payment, etc.
- The data of a Web Services transaction, is carried in the body of a SOAP message, and includes one or more, named and defined elements.
- The metadata for these SOAP Web Services message elements is describe using XML Schemas (XSD)

Web Services Standards for SOA

• XML – eXtensible Markup Language

- XML is used as the tagging and message encoding scheme.
- XML is generally platform agnostic and can use Unicode
- XML is both extensible and flexible

• XSD - XML Schemas

- XSD is a metadata language for XML.
- XSD describes and constrains the structure, names and content of a referencing XML message (or other XML artifact).
- XSD provides declarations and rules to describe things like: data types, structural relationships, cardinality, valid values, abstraction, polymorphism, derivation, and inheritance.

Web Services Standards for SOA

- SOAP Simple Object Access Protocol
 - SOAP is often described as an envelope framework
 - SOAP is the over-all message encapsulation and encoding scheme
 - SOAP relies on XML encoding and as a result, is also largely platform agnostic
 - The SOAP "body" contains the message context

```
<SOAP-ENV:Envelope xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"
                         xmlns:SOAP-ENC="http://schemas.xmlsoap.org/soap/encoding/"
                         xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
                         xmlns:xs="http://www.w3.org/2001/XMLSchema">
   <SOAP-ENV:Body>
      <m:Request xmlns:m="http://Widget-Example.com/Inventory">
         <m:ltemID>5678</m:ltemID>
         <m:Desc>Blue Stick Pen</m:Desc>
         <m:Version>2</m:Version>
         <m:Length>8.0 Inch</m:Length>
         <m:Color>Blue</m:Color>
         <m:Diameter>0.25 Inch</m:Diameter>
         <m:Weight>1.5 oz</m:Weight>
      </m:Request>
   </SOAP-ENV:Body>
</SOAP-ENV:Envelope>
```


Web Services Standards for SOA

- WSDL Web Services Description Language
 - WSDL defines the over-all and technical service interface:
 - Service Name and Location
 - □ The Message format (via XML Schemas)
 - □ The protocol and encoding of the message
 - □ The Message Exchange Pattern (MEP)
 - □ The Operations that are exposed by the service
 - WSDL either intrinsically embeds, or references via "import" one or more XML Schemas

Web Services

- The role of the Data Architect in a SOA Web Service environment, should include some method of defining consistent metadata and defining and exploiting an enterprise canonical model.
 - Element Name (tag names)
 - Data Type
 - Length
 - Decimal Scale and Precision
 - Modality
 - Value Values
 - □ And so on …
- The Data Architect should also participate in the mapping of message elements to the source and target persistent data sources.

ReSTful Services

- An alternative to SOAP Web Services are ReSTful services.
- ReST stands for "Representational State Transfer".
- ReST was defined as an architectural Web and servicing style by Roy Fielding in his PhD dissertation ⁽¹⁾.
- Dr. Fielding described ReST as being similar to how the World Wide Web works today.
- When you request a Web page from your browser, you are actually sending a request for a "resource" (a complete thing that is identified by a URI and/or located at a URL).
- If the Web page is found at the URL you specific in your browser address line, that resource is then returned to your browser and it is rendered or otherwise consumed.
- This simple analogy works very well and is proven by millions of Web site and Web pages.

1. Roy Thomas Fielding, "Architectural Styles and the Design of Network-based Software Architectures", University of California, Irvine, Dissertation, 2000, http://www.ics.uci.edu/~fielding/pubs/dissertation/top.htm

ReSTful Services

Figure 3.5 SOA and Web Services Interface Design Morgan Kaufmann © 2009 By James Bean

ReSTful Services

- If we think about unstructured data and especially Hypermedia, the ReST model is generally a very good fit.
- Images, Audio Files and Video Files are all "resources", and can be easily requested from a Web server and file management system, as a unit.
- They can also be downloaded as a "resource" or file using protocols like FTP (File Transfer Protocol)
- These same "resources" (images, etc.) can also be linked and referenced from within a Web page, and resolved as a single resource for rendering by a browser.
- From a business transaction perspective, we could have a Web site that includes Web pages describing our products and services, and also allowing for downloading of resources (think about examples like Amazon.com, Walmart.com, Sears.com and so on).
- However, there are also some challenges ...

ReSTful Services

- It is difficult to think of, architect, design, develop and manage a "resource" as a set of individually defined and strongly typed elements.
- While we can present (display, render, download) a resource as a file, it become very difficult to conduct business with this same ReSTful pattern.
- Effectively conducting business with transactions such as Maintain Customer Data, requires very explicit pieces of data and their defining metadata.
- Data elements like:
 - Customer Name
 - Customer Address
 - Customer Telephone
 - Maximum Credit Amount
 - Amount Currently Due

ReSTful Services

- While ReST is very good for identifying, exchanging and downloading "resources" such as image files, video files, and audio files, most business transactions require more discretely defined data elements.
- These individual data elements are combined together in a SOA to represent a message and with a servicing context of a business function, operation and behavior. We can think of this as a "Uniform Interface".
- Dr. Fielding even describes in his dissertation that a ReSTful interaction and a resource do not always meet the need for a uniform interface ⁽²⁾
- This is where a solid understanding of the business use case, the type of transaction, and the type of data become critical.

2. Roy Thomas Fielding, "Architectural Styles and the Design of Network-based Software Architectures", Section 5.1.5, Uniform Interface", University of California, Irvine, Dissertation, 2000, http://www.ics.uci.edu/~fielding/pubs/dissertation/top.htm

Data in Motion

Data in Motion

- If we think of the messages that are exchanged between services and service consumers, we have what is known as "Data in Motion".
- That is, the data contained within the message is moved from one place to another.
- So ... For Data in Motion, which is better Web Services or ReST?
- Not a simple answer. As I hope we have seen so far, both Web Services and SOA can play a critical and effective role in a SOA.
- Where our services will need to represent business transactions, Web Services are most often the better choice.
 - We will have a well-defined set of metadata
 - We will be able to manage the message contents as a transaction, as well as individual and discrete data elements and values
 - We can easily manipulate individual data values of the transaction to conduct business
 - We will have transaction and interface consistency

Data in Motion

- Where our services will need to represent, contain or reference Hypermedia or unstructured data as "resources", then ReSTful Services are most often the better choice.
 - We will have a simple and proven method of exchanging, moving and downloading the data ("resource")
 - We will have a set of well-defined resource and file types
 - We can port these resources to applications such as browsers and media players for consumption and rendering
- Is it that simple ? That is all we have to think about and manage ?
- Not really. There is more. In some cases much more !

- We have covered SOA, Services and Data in Motion quite well.
- We know that data and metadata play critical roles in a SOA, as do the service interface and the style of servicing for Data in Motion.
- However, our data and our "resources" (hypermedia and unstructured data) originate from somewhere and for many interactions, they will be resolved at a target.
- That is, Data at Rest
- Many Business Enterprise will also have to manage some combination of structured and unstructured data.
- This might be handled at an application level by: a traditional database, a content management system, or a file management system

- For Hypermedia and unstructured data, this can be a challenge.
- Services that will expose unstructured data will need some form of identifier and a resolvable location to host it.
- Unstructured data that is persisted will need a method of identification and also a method of description to support discovery.
- This introduces yet another type of metadata a classification scheme, often described as "tagging".
- Tagging, allows us to assign a set of descriptors and search terms to our unstructured data.
- Using a simple hypermedia example of a music recording, knowing the file format and name of the recording is critically important. However, if we had a catalog of thousands of recordings, we might also want to be able to search by: Artist, Data Recorded, Copyright Holder, Genre, and Run Time.

- The importance here is to consider alternative forms of metadata and how that metadata might fit unstructured data.
- For the business enterprise, we might have to manage other types of metadata such as Email or Documents.
- Here again, we need a method of classification. We might need to know the Author, Data Composed, Data Sent, Title and so on ...
- Sometime, take a look at a Microsoft Word document, and open the properties. Then open the advanced properties and look at the various options. These are predefined and you can define you own as a well.

- As with any form of metadata, consistency becomes important.
- That classifications we might find important to describe Music Audio files could be very different from the classifications we use to describe Email.
- Even within one media type, we might have some classifications that are mandatory and others that are optional.
- As the classification are valued, we also need consistency. Using the earlier example of a music recording, we probably would not want 2 separate values of a Genre Classifier for "Country" such as "Country" and "CNTRY".
- At the same time, if we need to consider that one of the use cases includes human discovery, we might want to allow multiple classifications of a general type for a single instance of our unstructured data. As an example, we might want to classify a single music recording with 2 or 3 Genres as: "Rock", Country" and "Rock-a-Billy".

- To apply classification metadata consistently, we need to embrace to notion of controlled vocabulary and taxonomy.
- The controlled vocabulary defines sets of taxonomies and allows for things like differences in language. It also defines the set of concepts under which our taxonomy will be developed.
- The taxonomy is more of a hierarchy of nouns, verbs, adjectives and adverbs that also include synonyms.

ANSI/NISO Z39.19 - Guidelines for the Construction, Format, and Management of Monolingual Controlled Vocabularies 2005 (R2010) http://www.niso.org/kst/reports/standards?step=2&gid=None&pro ject_key=7cc9b583cb5a62e8c15d3099e0bb46bbae9cf38a

Linnaean Taxonomy, Wikipedia http://en.wikipedia.org/wiki/Linnaean_taxonomy

- The Data Architect should be deeply involved in the definition and maintenance of all metadata both data at rest and data in motion.
- However, Data in Motion is NOT the same as Data at Rest. There are many similarities and several synergies. Metadata being the most obvious.
- There are some deep skills required to fully understand SOA, Services, XML Schemas, and the Interface Contract.
- Attempting to apply traditional metadata practices for persistent data to a SOA and Servicing paradigm can result in a very ineffective implementation.
- Each enterprise has a different organizational structure and your role might vary depending upon your approach to SOA and Services.

- First and foremost Education !
- I recommend that an minimum, the Data Architect gains tactical, hands-on experience with:
 - Canonical Models and Metadata
 - SOA Concepts, Principles and Patterns
 - Service Message Exchange Patterns (MEP)
 - □ XML
 - □ XML Schemas (XSD)
 - Object Oriented Architecture and UML
- As additional knowledge, I recommend that the Data Architect also gains knowledge of:
 - Controlled Vocabulary, Taxonomy
 - SOAP
 - WSDL
 - □ ESB
 - □ BPM
 - Service Registry

- Once the appropriate skills have been gained, the Data Architect should look to engage in two critical areas for SOA and for Unstructured Data:
- 1. To either define or participate in the definition of the Service Interface
- 2. To either define or participate in the definition of the Tagging Scheme for Unstructured Data

THANK YOU !

Questions ?

References and Bibliography

References and Bibliography

Images as clipart originated from Microsoft and the "Clip Art on Office Online" site

File Types and Extensions http://fileinfo.com

SOA and Web Services Interface Design Morgan Kaufmann © 2009 By James Bean

Roy Thomas Fielding, "Architectural Styles and the Design of Network-based Software Architectures", University of California, Irvine, Dissertation, 2000,

ANSI/NISO Z39.19 - Guidelines for the Construction, Format, and Management of Monolingual Controlled Vocabularies 2005 (R2010)

http://www.niso.org/kst/reports/standards?step=2&gid=None&project_key=7cc9b583cb5a62e8c15d3099e0bb46bbae9cf38a

Linnaean Taxonomy, Wikipedia http://en.wikipedia.org/wiki/Linnaean taxonomy

